

Patient Satisfaction
Survey
Oct. 2005- Dec. 2005

<u>Clinic</u>	<u>Initial Number</u>	<u>Satisfaction Average</u>		<u>Discharge Number</u>	<u>Satisfaction Average</u>
Bardstown	50	99.60	4980.00	26	98.88
Beaumont	13	95.00	1235.00	57	95.70
Brandenburg	27	95.22	2570.94	75	93.67
Downtown	2	97.50	195.00	6	100.00
Dupont	22	99.73	2194.06	28	96.93
Elizabethtown	10	96.90	969.00	42	97.24
Elizabethtown Health Center	31	95.68	2966.08	74	96.66
FIRST	19	98.37	1869.03	39	98.72
Glasgow	36	97.61	3513.96	62	96.24
Greensburg	0		0.00	5	100.00
Hamburg PT	29	97.79	2835.91	80	94.38
Hand Center	8	100.00	800.00	29	97.86
J-Town	61	97.64	5956.04	76	92.59
Jeffersonville	26	98.96	2572.96	30	95.97
Louisville PT	13	98.69	1282.97	37	97.03
Lebanon	0	0.00	0.00	25	97.96
Middletown PT	18	99.00	1782.00	9	98.11
Partners in PT	8	89.13	713.04	27	89.15
Preston	30	93.10	2793.00	97	91.91
Springhurst	11	98.73	1086.03	87	98.11
Summit	0	0.00	0.00	0	0.00
Caritas Sports Medicine	13	95.85	1246.05	88	94.30
CRS	80	97.38	7790.40	36	93.22
Jeff Ayres PT Therapy Ctr			0.00		
Lexington--Falmouth			0.00		
Lexington--Nicholasville	7	100.00	700.00	61	96.84
Lexington--Tates Creek	42	99.24	4168.08	114	92.48
Lexington--Georgetown	23	97.30	2237.90	72	93.10
Lexington--Bryan Station	25	98.84	2471.00	64	97.44
Lexington--Richmond	37	98.00	3626.00	86	92.20
Lexington--Winchester	30	98.80	2964.00	17	97.82
Totals	671.00	97.64	65,518.45	1,449.00	94.99
Average		97.46			95.88

	<u>Overall Number</u>	<u>Satisfaction Average</u>	
2570.88	76	99.36	7551.36
5454.90	70	95.57	6689.90
7025.25	102	94.08	9596.16
600.00	8	99.38	795.04
2714.04	50	98.16	4908.00
4084.08	52	97.17	5052.84
7152.84	105	96.37	10118.85
3850.08	58	98.60	5718.80
5966.88	98	96.74	9480.52
500.00	5	100.00	500.00
7550.40	109	95.28	10385.52
2837.94	37	98.32	3637.84
7036.84	137	94.84	12993.08
2879.10	56	97.36	5452.16
3590.11	50	97.46	4873.00
2449.00	27	97.30	2627.10
882.99	27	98.70	2664.90
2407.05	35	89.14	3119.90
8915.27	127	92.19	11708.13
8535.57	98	98.18	9621.64
0.00	0	0.00	0.00
8298.40	101	94.50	9544.50
3355.92	116	96.09	11146.44
0.00			0.00
0.00			0.00
5907.24	68	97.16	6606.88
10542.72	156	94.30	14710.80
6703.20	95	94.12	8941.40
6236.16	89	97.83	8706.87
7929.20	123	93.94	11554.62
1662.94	47	98.45	4627.15
137,639.00	2,122.00	2,013.20	203,333.40
		96.45	